

Building Brighter Financial Futures

ABOUT THE NFCC

Founded in 1951, the National Foundation for Credit Counseling® (NFCC®) is the nation's first and largest nonprofit dedicated to improving people's financial well-being. With nearly 600 member offices serving 50 states and Puerto Rico, NFCC Certified Credit Counselors are financial advocates, empowering millions of consumers to take charge of their finances and their futures.

MAKING A POWERFUL IMPACT...

No matter their financial situation, no one is ever turned away. Our members assist individuals and families regardless of income or circumstances to ensure they never have to face their challenges alone. Nearly 1,600 NFCC Certified Credit Counselors nationwide are trained, certified and ready to complete a comprehensive financial review and action plan to help clients meet their financial goals—in person, over the phone or online.

CLIENT IMPACT IN 2015



1.2 million
clients counseled



\$1.1 billion
in total debt paid
back to creditors

...AND A POWERFUL COMMITMENT

The NFCC and its members have set a goal to empower 5 million people to improve their financial well-being by 2020.

What We Provide

NFCC member agencies provide affordable, one-on-one, customized financial reviews and action plans to address:

Credit card debt

Student loan debt

Debt management

Prepurchase housing decisions

Foreclosure prevention

Bankruptcy

Overall money management

Financial education needs

Asset building

OUR VISION

The NFCC and its members will empower people to take charge of their finances, and their futures.



Begin a brighter financial future today.

It's About Each Client Feeling They Made the Right Call

ADVOCACY SETS THE NFCC APART

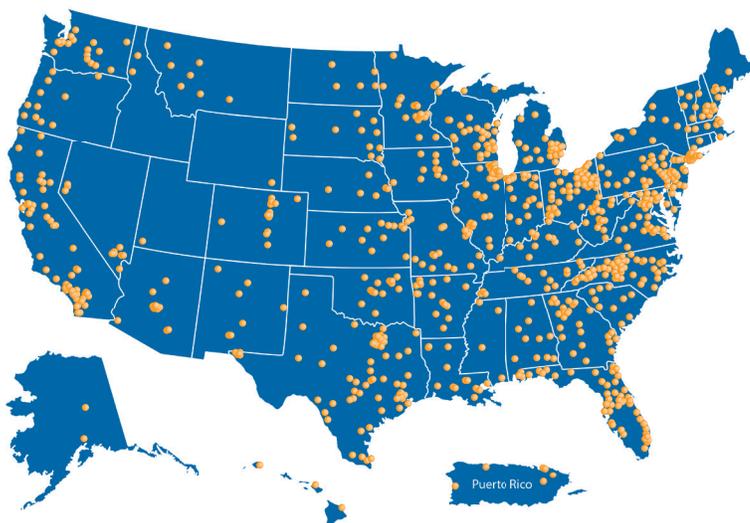
Because we represent the best interests of consumers, respected experts and community organizations—including Jean Chatzky, Suze Orman and United Way Worldwide—have recommended the NFCC and our member agencies.

RIGOROUS QUALITY STANDARDS

Before they earn the right to display our seal, every nonprofit NFCC member agency is held to 18 NFCC quality standards to assure excellence. This ensures we remain a trusted source for sound financial advice.

To maintain consistency and quality across agencies, nearly 1,600 NFCC Certified Credit Counselors have completed rigorous training. They are also required to be recertified.

NFCC member agency offices serve all 50 states and Puerto Rico



NATIONAL NETWORK, LOCAL DELIVERY

The NFCC and its community-based member agencies empower millions of consumers to take charge of their finances and their futures through nearly 600 member offices serving all 50 states and Puerto Rico.

THE RELATIONSHIPS TO GET THE JOB DONE

The NFCC maintains relationships with financial institutions and creditors at a variety of levels to ensure consumers are protected. With staff dedicated solely to creditor relations, the NFCC's effectiveness as an advocate is sustained by an ongoing dialogue on the issues that matter.

A KNOWLEDGEABLE INDUSTRY RESOURCE

As the leader in financial counseling and education, the NFCC and its members take their role as the consumer's financial advocate seriously. We represent both consumer and NFCC member agency interests through our strong working relationships with the Consumer Financial Protection Bureau, the Department of the Treasury, the Department of Education and other congressional offices. This has led to the NFCC becoming a primary source for news and information on nonprofit financial counseling.

WHERE FUNDING COMES FROM

NFCC members receive voluntary fair share contributions from many of the nation's largest financial institutions. The NFCC and its members also receive grant funding from the government, foundations and corporations. For example, in 2015 the NFCC and its members were awarded 22.9 million in housing grants from the Department of Housing and Urban Development and through Neighborworks America.

Make one of the best financial decisions of your life.
Connect with an NFCC member agency at **800.388.2227** or **nfcc.org**.

 **NFCC**
Begin a brighter financial future today.